

- ***New classroom instructor computers purchased for existing tech-enhanced classrooms***
  - Provides uniform computer hardware as requested by all stakeholders
  - Carry-forward lifecycle funding of classroom instructor computers has been established
  
- ***New instructional technology standards and classifications***
  - [New technology classifications](#) for classrooms to simplify scheduling
    - Classifications are based on classroom capacity and features
    - Accommodates experimental and specialized equipment such as lecture capture (-LC) and interactive television (-iTV)
  - Addresses the imminent “analog sunset” of instructional technology equipment
  - [New base software](#) provides consistent classroom interface requested by all stakeholders
  - System protection software added that resets classroom instructor computers to a base configuration at each user logoff
    - Allows all authenticated users to be computer administrators while adhering to acceptable use, information security and privacy policies.

***Use Blackboard, network storage or removable drives, like thumb drives, for presentation materials as user data will not be saved to classroom instructor computers.***
    - Provides a consistent faculty experience and reduces class disruptions
  - Accomplishes an objective listed in the University’s long-range plan to increase by 100 the quantity of elevated technology level classrooms
  
- ***New communication efforts and access to classroom information***
  - Adopts a proactive approach to semester preparations
  - New web portal to allow viewing of classroom availability and hardware/software inventory
  - Instructors will receive an email reminding them of their classroom assignments, the classroom’s inventory, primary support contact details, and training opportunities
  
- ***A single point of contact for classroom support – day and evening!***
  - For tech help, new red signage in each classroom advises faculty and students to call FCTL’s Classroom Instructional Technologies (CIT) unit at 417-836-5778
  - CIT operators will dispatch assistance based on a [new support matrix](#) identifying primary and “urgent response” distributed support staff for each classroom
  - All classroom support calls will be logged and reviewed to identify needs for future support service improvements



Detailed ITAC info and reports are available online at <http://www.missouristate.edu/itcouncil/itac>. Please email your questions to [ITAC@missouristate.edu](mailto:ITAC@missouristate.edu).