

MADLINE THOMPSON

She/Her/Hers

EDUCATION

The University of Tennessee, Knoxville, Knoxville, TN
Master of Science Candidate in College Student Personnel

Expected: May 2021

The University of Iowa, Iowa City, IA
Bachelor of Arts in Sociology
Minors – Human Relations & Mass Communication

May 2019

PROFESSIONAL EXPERIENCE

Graduate Assistant

July 2019 – Present

Office of Sorority & Fraternity Life (OSFL), University of Tennessee

- Co-advise the Interfraternity Council Executive Board and the 21 IFC member organizations
- Developed curriculum and learning outcomes for the annual IFC Executive Board transition workshop grounded in student leadership competencies
- Collaborated with the IFC Recruitment team to reimagine and execute the Fall 2020 formal recruitment process into an in-person and virtual hybrid model for over 600 participants.
- Coached 6 assigned chapters, across all councils, in areas including chapter operations, minimum standards completion, budget management, retention, recruitment, risk management, and the completion and tracking of university judicial sanctions
- Served as a member of the OSFL Prevention Team which focused on addressing five key areas: alcohol, drugs, hazing, mental health, and sexual misconduct
- Assisted in the rebranding for the Kappa Epsilon chapter of Order of Omega to establish visibility and outreach, and produce more and better membership
- Provide facility support to 17 on-campus residence facilities, including conducting fire drills and inspecting the properties for health and safety issues
- Fostered and maintained relationships with all sorority and fraternity life stakeholders, including alumni, advisors, housing corporations, inter/national headquarters' staff, parents, current and incoming students, the City of Knoxville, and the University Community

Practicum Intern

January 2020 – Present

Office of Student Conduct and Community Standards, University of Tennessee

- Facilitated one-on-one in-person and virtual probation meetings with students and tracked student progress as they complete required sanctions during their probationary period using Maxient case management software
- Developed assessment tools and implemented changes to educational sanctions
- Transitioned an in-person class to online modules for VolsREACH, an interactive educational course focused on ethical decision making and integrity
- Maintained confidentiality of student records in accordance with FERPA guidelines

Course Instructor, First-Year Studies [FYS 101]

August 2020 – December 2020

First-Year Programs, University of Tennessee

- Served as the primary instructor of First-Year Studies (FYS) 101, a resource-based transition course for 24 first-year students in a hybrid format
- Creation of course syllabus and 14 comprehensive lesson plans to provide resources for first semester success
- Utilized Canvas to maintain accurate course calendar, modules, grades, attendance, and assignments

Summer Academic Advisor

May 2020 – July 2020

College of Arts & Sciences, University of Tennessee

- Served as a virtual Academic Advisor for the College of Arts and Sciences for over 70 entering first-year and transfer students
- Presented and introduced students to the University's General Education curriculum, academic policies, academic resources, and different educational opportunities
- Advised students individually about course offerings, their academic major and interests, and informed them how to register
- Utilized Canvas, BANNER, and Navigate to confirm student data, clear student holds, and generate student reports

CAMPUS INVOLVEMENT & VOLUNTEERISM

Departmental Intern

March 2020 – Present

Department of Educational Leadership and Policy Studies, University of Tennessee

- Administered the College Student Personnel program exit survey to graduates of the class of 2020. Coded assessment data to common themes to develop recommendations for Program Coordinator
- Coordinated the nomination and selection process for departmental awards
- Collaborated to restructure the annual fall practicum fair to fit into a virtual environment

Vice President, Finance and Membership

December 2019 – Present

College Student Personnel Association (CSPA), University of Tennessee

- Managed the budget and dues collection process for the organization
- Maintained accurate records of membership and CSPA executive board purchases
- Implemented semesterly philanthropic opportunities

Leadership Coach

November 2019 - May 2020

Undergraduate Leadership Studies Minor, University of Tennessee

- Mentored an undergraduate student through the creation and implementation of their final capstone project
- Established a climate of achievement and ethical decision making over 11 hours of one on one meetings

CliftonStrengths Facilitator Team

August 2019 – May 2020

Jones Center for Leadership and Service, University of Tennessee

Volunteers Speak UP! Alcohol Edition Facilitator

September 2019

Center for Health Education and Wellness, University of Tennessee

PROFESSIONAL DEVELOPMENT, AFFILIATIONS & PRESENTATIONS

Title IX & Cleary Training

August 2019 & October 2020

Title IX, University of Tennessee

Safe Zone Certified (Level 1 and 2)

April 2020

Pride Center, University of Tennessee

QPR – Suicide Prevention Training

January 2020

Counseling Center, University of Tennessee

Association of Fraternity/Sorority Advisors (AFA), Member**Alpha Delta Pi Sorority**Lenfestey, L. & **Thompson, M.** (September 2020). *How to be Your Sibling's Keeper*. OSFL Fall 2020

Health and Safety Summit. Knoxville, TN.

Lenfestey, L. & **Thompson, M.** (March 2020). *Engaging All Members: Motivation*. Clifton M. Jones

Leadership Conference. Knoxville, TN